Package 'paws.customer.engagement'

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Title 'Amazon Web Services' Customer Engagement Services **Version** 0.6.0

Description Interface to 'Amazon Web Services' customer engagement services, including 'Simple Email Service', 'Connect' contact center service, and more https://aws.amazon.com/>.

License Apache License (>= 2.0)

URL https://github.com/paws-r/paws

BugReports https://github.com/paws-r/paws/issues

Imports paws.common (>= 0.6.0)

 $Suggests \ \ test that$

Encoding UTF-8

RoxygenNote 7.3.1

Collate 'connect_service.R' 'connect_interfaces.R'

'connect_operations.R' 'connectcampaignservice_service.R'

'connectcampaignservice interfaces.R'

'connectcampaignservice operations.R' 'connectcases service.R'

'connectcases_interfaces.R' 'connectcases_operations.R'

'connectcontactlens_service.R'

'connectcontactlens_interfaces.R'

'connectcontactlens_operations.R'

'connectparticipant service.R'

'connectparticipant_interfaces.R'

'connectparticipant_operations.R'

'connectwisdomservice_service.R'

'connectwisdomservice_interfaces.R'

'connectwisdomservice_operations.R'

'customerprofiles_service.R' 'customerprofiles_interfaces.R'

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'pinpointemail_operations.R' 'pinpointsmsvoice_service.R'

'pinpointsmsvoice_interfaces.R' 'pinpointsmsvoice_operations.R'

'pinpointsmsvoicev2_service.R'
'pinpointsmsvoicev2_interfaces.R'
'pinpointsmsvoicev2_operations.R' 'reexports_paws.common.R'
'ses_service.R' 'ses_interfaces.R' 'ses_operations.R'
'sesv2_service.R' 'sesv2_interfaces.R' 'sesv2_operations.R'
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Author David Kretch [aut],
Adam Banker [aut],
Dyfan Jones [cre],
Amazon.com, Inc. [cph]
Maintainer Dyfan Jones <dyfan.r.jones@gmail.com></dyfan.r.jones@gmail.com>
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Description

connect

Amazon Connect is a cloud-based contact center solution that you use to set up and manage a customer contact center and provide reliable customer engagement at any scale.

Amazon Connect Service

Amazon Connect provides metrics and real-time reporting that enable you to optimize contact routing. You can also resolve customer issues more efficiently by getting customers in touch with the appropriate agents.

There are limits to the number of Amazon Connect resources that you can create. There are also limits to the number of requests that you can make per second. For more information, see Amazon Connect Service Quotas in the Amazon Connect Administrator Guide.

You can connect programmatically to an Amazon Web Services service by using an endpoint. For a list of Amazon Connect endpoints, see Amazon Connect Endpoints.

Usage

```
connect(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint Optional shorthand for complete URL to use for the constructed client.

region Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connect(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
 ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

```
activate_evaluation_form
associate_analytics_data_set
associate_approved_origin
associate_bot
associate_default_vocabulary
associate_flow
associate_instance_storage_config
associate_lambda_function
associate_lex_bot
associate_phone_number_contact_flow
associate_queue_quick_connects
associate_routing_profile_queues
associate_security_key
associate_traffic_distribution_group_user
```

Activates an evaluation form in the specified Amazon Connect instance This API is in preview release for Amazon Connect and is subject to chang This API is in preview release for Amazon Connect and is subject to chang This API is in preview release for Amazon Connect and is subject to chang Associates an existing vocabulary as the default

Associates a connect resource to a flow

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Associates a flow with a phone number claimed to your Amazon Connect This API is in preview release for Amazon Connect and is subject to change Associates a set of queues with a routing profile

This API is in preview release for Amazon Connect and is subject to change Associates an agent with a traffic distribution group

associate_user_proficiencies >Associates a set of proficiencies with a user batch_associate_analytics_data_set This API is in preview release for Amazon Connect and is subject to change batch_disassociate_analytics_data_set This API is in preview release for Amazon Connect and is subject to change batch_get_flow_association Retrieve the flow associations for the given resources batch_put_contact Only the Amazon Connect outbound campaigns service principal is allowed claim_phone_number Claims an available phone number to your Amazon Connect instance or tr create_agent_status This API is in preview release for Amazon Connect and is subject to change Creates a flow for the specified Amazon Connect instance create_contact_flow create_contact_flow_module Creates a flow module for the specified Amazon Connect instance create_evaluation_form Creates an evaluation form in the specified Amazon Connect instance create_hours_of_operation This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change create_instance Creates an Amazon Web Services resource association with an Amazon C create_integration_association create_participant Adds a new participant into an on-going chat contact Enables rehydration of chats for the lifespan of a contact create_persistent_contact_association create_predefined_attribute Creates a new predefined attribute for the specified Amazon Connect insta create_prompt Creates a prompt This API is in preview release for Amazon Connect and is subject to change create_queue Creates a quick connect for the specified Amazon Connect instance create_quick_connect create_routing_profile Creates a new routing profile create_rule Creates a rule for the specified Amazon Connect instance create_security_profile Creates a security profile create_task_template Creates a new task template in the specified Amazon Connect instance create_traffic_distribution_group Creates a traffic distribution group given an Amazon Connect instance that Creates a use case for an integration association create_use_case create_user Creates a user account for the specified Amazon Connect instance Creates a new user hierarchy group create_user_hierarchy_group Creates a new view with the possible status of SAVED or PUBLISHED create_view create_view_version Publishes a new version of the view identifier create_vocabulary Creates a custom vocabulary associated with your Amazon Connect instar Deactivates an evaluation form in the specified Amazon Connect instance deactivate_evaluation_form delete_contact_evaluation Deletes a contact evaluation in the specified Amazon Connect instance delete_contact_flow Deletes a flow for the specified Amazon Connect instance delete_contact_flow_module Deletes the specified flow module Deletes an evaluation form in the specified Amazon Connect instance delete_evaluation_form delete_hours_of_operation This API is in preview release for Amazon Connect and is subject to change delete instance This API is in preview release for Amazon Connect and is subject to change delete_integration_association Deletes an Amazon Web Services resource association from an Amazon C delete_predefined_attribute Deletes a predefined attribute from the specified Amazon Connect instance delete_prompt Deletes a prompt delete_queue Deletes a queue delete_quick_connect Deletes a quick connect delete_routing_profile Deletes a routing profile delete_rule Deletes a rule for the specified Amazon Connect instance delete_security_profile Deletes a security profile $delete_task_template$ Deletes the task template

Deletes a traffic distribution group

Deletes a use case from an integration association

delete_traffic_distribution_group

delete_use_case

delete_user delete_user_hierarchy_group delete_view delete_view_version delete_vocabulary describe_agent_status describe_contact describe_contact_evaluation describe_contact_flow describe_contact_flow_module describe_evaluation_form describe_hours_of_operation describe_instance describe_instance_attribute describe_instance_storage_config describe_phone_number describe_predefined_attribute describe_prompt describe_queue describe_quick_connect describe_routing_profile describe_rule describe_security_profile describe_traffic_distribution_group describe user describe_user_hierarchy_group describe_user_hierarchy_structure describe_view describe_vocabulary disassociate_analytics_data_set disassociate_approved_origin disassociate_bot disassociate_flow $disassociate_instance_storage_config$ disassociate_lambda_function disassociate_lex_bot disassociate_phone_number_contact_flow disassociate_queue_quick_connects $disassociate_routing_profile_queues$ disassociate_security_key disassociate_traffic_distribution_group_user disassociate_user_proficiencies dismiss_user_contact get_contact_attributes get_current_metric_data get_current_user_data get_federation_token get_flow_association

Deletes a user account from the specified Amazon Connect instance Deletes an existing user hierarchy group Deletes the view entirely Deletes the particular version specified in ViewVersion identifier Deletes the vocabulary that has the given identifier This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Describes a contact evaluation in the specified Amazon Connect instance Describes the specified flow Describes the specified flow module Describes an evaluation form in the specified Amazon Connect instance This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Gets details and status of a phone number that's claimed to your Amazon Describes a predefined attribute for the specified Amazon Connect instanc Describes the prompt This API is in preview release for Amazon Connect and is subject to change Describes the quick connect Describes the specified routing profile Describes a rule for the specified Amazon Connect instance Gets basic information about the security profle Gets details and status of a traffic distribution group Describes the specified user Describes the specified hierarchy group Describes the hierarchy structure of the specified Amazon Connect instance Retrieves the view for the specified Amazon Connect instance and view id Describes the specified vocabulary This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change

This API is in preview release for Amazon Connect and is subject to change Disassociates a connect resource from a flow

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Removes the flow association from a phone number claimed to your Amazon This API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for Amazon Connect and is subject to change the API is in preview release for AMAZON CONNECT and INTERCACT AMAZON CONNECT AMAZON

Disassociates a set of queues from a routing profile

This API is in preview release for Amazon Connect and is subject to change Disassociates an agent from a traffic distribution group

Disassociates a set of proficiencies from a user

Dismisses contacts from an agent's CCP and returns the agent to an availa Retrieves the contact attributes for the specified contact

Gets the real-time metric data from the specified Amazon Connect instanc Gets the real-time active user data from the specified Amazon Connect ins

Supports SAML sign-in for Amazon Connect Retrieves the flow associated for a given resource

get_metric_data get_metric_data_v2 get_prompt_file get_task_template get_traffic_distribution import_phone_number list_agent_statuses list_analytics_data_associations

list_approved_origins

list bots

list_contact_evaluations list_contact_flow_modules

list_contact_flows list_contact_references list_default_vocabularies list_evaluation_forms

list_evaluation_form_versions

list_flow_associations list_hours_of_operations list_instance_attributes

list_instances

list_instance_storage_configs list_integration_associations list_lambda_functions

list_lex_bots list_phone_numbers list_phone_numbers_v2 list_predefined_attributes

list_prompts

list_queue_quick_connects

list_queues

list_quick_connects

list_realtime_contact_analysis_segments_v2

list_routing_profile_queues

list_routing_profiles

list_rules

list_security_keys

list_security_profile_applications list_security_profile_permissions

list_security_profiles list_tags_for_resource list_task_templates

list_traffic_distribution_groups list_traffic_distribution_group_users

list_use_cases

list_user_hierarchy_groups list_user_proficiencies

list_users

Gets historical metric data from the specified Amazon Connect instance Gets metric data from the specified Amazon Connect instance

Gets the prompt file

Retrieves the current traffic distribution for a given traffic distribution grou Imports a claimed phone number from an external service, such as Amazo This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change

Gets details about a specific task template in the specified Amazon Connec

Lists contact evaluations in the specified Amazon Connect instance

Provides information about the flow modules for the specified Amazon Co Provides information about the flows for the specified Amazon Connect in This API is in preview release for Amazon Connect and is subject to change Lists the default vocabularies for the specified Amazon Connect instance Lists evaluation forms in the specified Amazon Connect instance

Lists versions of an evaluation form in the specified Amazon Connect inst

List the flow association based on the filters

Provides information about the hours of operation for the specified Amazo This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change

Provides summary information about the Amazon Web Services resource

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Provides information about the phone numbers for the specified Amazon (Lists phone numbers claimed to your Amazon Connect instance or traffic

Lists predefined attributes for the specified Amazon Connect instance

Provides information about the prompts for the specified Amazon Connec This API is in preview release for Amazon Connect and is subject to change Provides information about the queues for the specified Amazon Connect Provides information about the quick connects for the specified Amazon C

Provides a list of analysis segments for a real-time analysis session

Lists the queues associated with a routing profile

Provides summary information about the routing profiles for the specified

List all rules for the specified Amazon Connect instance

This API is in preview release for Amazon Connect and is subject to change Returns a list of third-party applications in a specific security profile

Lists the permissions granted to a security profile

Provides summary information about the security profiles for the specified

Lists the tags for the specified resource

Lists task templates for the specified Amazon Connect instance

Lists traffic distribution groups Lists traffic distribution group users

Lists the use cases for the integration association

Provides summary information about the hierarchy groups for the specifie

Lists proficiencies associated with a user

Provides summary information about the users for the specified Amazon C

list_views

update_contact_flow_name

list_view_versions monitor_contact pause_contact put_user_status release_phone_number replicate_instance resume_contact resume_contact_recording $search_available_phone_numbers$ search_contacts Searches the hours of operation in an Amazon Connect instance, with opti search_hours_of_operations search_predefined_attributes Predefined attributes that meet certain criteria search_prompts search_queues search_quick_connects search_resource_tags search_routing_profiles search_security_profiles search_users search_vocabularies send_chat_integration_event $start_chat_contact$ start_contact_evaluation Starts an empty evaluation in the specified Amazon Connect instance, using start_contact_recording start_contact_streaming start_outbound_voice_contact start_task_contact $start_web_rtc_contact$ stop_contact Ends the specified contact stop_contact_recording stop_contact_streaming submit_contact_evaluation suspend_contact_recording When a contact is being recorded, this API suspends recording whatever is tag_contact tag_resource transfer_contact untag_contact untag_resource update_agent_status update_contact update_contact_attributes update_contact_evaluation Updates details about a contact evaluation in the specified Amazon Conne Updates the specified flow update_contact_flow_content update_contact_flow_metadata update_contact_flow_module_content update_contact_flow_module_metadata

Returns views in the given instance Returns all the available versions for the specified Amazon Connect instan Initiates silent monitoring of a contact Allows pausing an ongoing task contact Changes the current status of a user or agent in Amazon Connect Releases a phone number previously claimed to an Amazon Connect insta Replicates an Amazon Connect instance in the specified Amazon Web Ser Allows resuming a task contact in a paused state

When a contact is being recorded, and the recording has been suspended u Searches for available phone numbers that you can claim to your Amazon Searches contacts in an Amazon Connect instance

Searches prompts in an Amazon Connect instance, with optional filtering Searches queues in an Amazon Connect instance, with optional filtering

Searches quick connects in an Amazon Connect instance, with optional fil Searches tags used in an Amazon Connect instance using optional search Searches routing profiles in an Amazon Connect instance, with optional fil Searches security profiles in an Amazon Connect instance, with optional fi Searches users in an Amazon Connect instance, with optional filtering

Searches for vocabularies within a specific Amazon Connect instance usin Processes chat integration events from Amazon Web Services or external i

Initiates a flow to start a new chat for the customer

Starts recording the contact:

Initiates real-time message streaming for a new chat contact Places an outbound call to a contact, and then initiates the flow Initiates a flow to start a new task contact

Places an inbound in-app, web, or video call to a contact, and then initiate

Stops recording a call when a contact is being recorded

Ends message streaming on a specified contact

Submits a contact evaluation in the specified Amazon Connect instance

Adds the specified tags to the contact resource Adds the specified tags to the specified resource

Transfers contacts from one agent or queue to another agent or queue at ar

Removes the specified tags from the contact resource Removes the specified tags from the specified resource

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Creates or updates user-defined contact attributes associated with the speci

Updates metadata about specified flow

Updates specified flow module for the specified Amazon Connect instance

Updates metadata about specified flow module

The name of the flow

```
update_contact_routing_data
update_contact_schedule
update_evaluation_form
update_hours_of_operation
update_instance_attribute
update_instance_storage_config
update_participant_role_config
update_phone_number
update_phone_number_metadata
update_predefined_attribute
update_prompt
update_queue_hours_of_operation
update_queue_max_contacts
update_queue_name
update_queue_outbound_caller_config
update_queue_status
update_quick_connect_config
update_quick_connect_name
update_routing_profile_agent_availability_timer
update_routing_profile_concurrency
update_routing_profile_default_outbound_queue
update_routing_profile_name
update_routing_profile_queues
update_rule
update_security_profile
update_task_template
update_traffic_distribution
update_user_hierarchy
update_user_hierarchy_group_name
update_user_hierarchy_structure
update_user_identity_info
update_user_phone_config
update_user_proficiencies
update_user_routing_profile
update_user_security_profiles
update_view_content
update_view_metadata
```

This API is in preview release for Amazon Connect and is subject to change Updates the scheduled time of a task contact that is already scheduled Updates details about a specific evaluation form version in the specified A This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Updates timeouts for when human chat participants are to be considered in Updates your claimed phone number from its current Amazon Connect ins Updates a phone number's metadata

Updates a predefined attribute for the specified Amazon Connect instance Updates a prompt

This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change This API is in preview release for Amazon Connect and is subject to change Updates the configuration settings for the specified quick connect

Updates the name and description of a quick connect

Whether agents with this routing profile will have their routing order calcu Updates the channels that agents can handle in the Contact Control Panel (Updates the default outbound queue of a routing profile

Updates the name and description of a routing profile

Updates the properties associated with a set of queues for a routing profile

Updates a rule for the specified Amazon Connect instance

Updates a security profile

Updates details about a specific task template in the specified Amazon Con Updates the traffic distribution for a given traffic distribution group

Assigns the specified hierarchy group to the specified user

Updates the name of the user hierarchy group

Updates the user hierarchy structure: add, remove, and rename user hierarchy

Updates the identity information for the specified user

Updates the phone configuration settings for the specified user

Updates the properties associated with the proficiencies of a user

Assigns the specified routing profile to the specified user

Assigns the specified security profiles to the specified user

Updates the view content of the given view identifier in the specified Ama Updates the view metadata

Examples

```
## Not run:
svc <- connect()</pre>
svc$activate_evaluation_form(
 Foo = 123
)
## End(Not run)
```

connectcampaignservice

Amazon Connect Campaign Service

Description

Provide APIs to create and manage Amazon Connect Campaigns.

Usage

```
connectcampaignservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key

- session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectcampaignservice(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    profile = "string",
    anonymous = "logical"
  ),
 endpoint = "string",
  region = "string"
)
```

Operations

12 connectcases

create_campaign delete_campaign delete_connect_instance_config delete_instance_onboarding_job describe_campaign get_campaign_state get_campaign_state_batch get_connect_instance_config get_instance_onboarding_job_status list_campaigns list_tags_for_resource pause_campaign put_dial_request_batch resume_campaign start_campaign start_instance_onboarding_job stop_campaign tag_resource untag_resource update_campaign_dialer_config update_campaign_name

Creates a campaign for the specified Amazon Connect account
Deletes a campaign from the specified Amazon Connect account
Deletes a connect instance config from the specified AWS account
Delete the Connect Campaigns onboarding job for the specified Amazon Connect

Describes the specific campaign

Get state of a campaign for the specified Amazon Connect account Get state of campaigns for the specified Amazon Connect account

Get the specific Connect instance config Get the specific instance onboarding job status

Provides summary information about the campaigns under the specified Amazon C

List tags for a resource

Pauses a campaign for the specified Amazon Connect account

Creates dials requests for the specified campaign Amazon Connect account

Stops a campaign for the specified Amazon Connect account Starts a campaign for the specified Amazon Connect account

Onboard the specific Amazon Connect instance to Connect Campaigns

Stops a campaign for the specified Amazon Connect account

Tag a resource Untag a resource

Updates the dialer config of a campaign Updates the name of a campaign

Updates the outbound call config of a campaign

Examples

```
## Not run:
svc <- connectcampaignservice()
svc$create_campaign(
   Foo = 123
)
## End(Not run)</pre>
```

update_campaign_outbound_call_config

connectcases

Amazon Connect Cases

Description

With Amazon Connect Cases, your agents can track and manage customer issues that require multiple interactions, follow-up tasks, and teams in your contact center. A case represents a customer issue. It records the issue, the steps and interactions taken to resolve the issue, and the outcome. For more information, see Amazon Connect Cases in the Amazon Connect Administrator Guide.

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Usage

```
connectcases(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

14 connectcases

Service syntax

```
svc <- connectcases(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

batch_get_field Returns the description for the list of fields in the request parameters batch_put_field_options Creates and updates a set of field options for a single select field in a Cases domain create case If you provide a value for PerformedBy create_domain Creates a domain, which is a container for all case data, such as cases, fields, templates and la Creates a field in the Cases domain create field create_layout Creates a layout in the Cases domain create_related_item Creates a related item (comments, tasks, and contacts) and associates it with a case Creates a template in the Cases domain create_template delete domain Deletes a Cases domain Deletes a field from a cases template delete_field delete_layout Deletes a layout from a cases template

delete_templateDeletes a cases templateget_caseReturns information about a specific case if it existsget_case_audit_eventsReturns the audit history about a specific case if it exists

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get_case_event_configuration
get_domain

Returns the case event publishing configuration
Returns information about a specific domain if it exists

get_layout Returns the details for the requested layout get_template Returns the details for the requested template

list_cases_for_contact Lists cases for a given contact

list_domains Lists all cases domains in the Amazon Web Services account list_field_options Lists all of the field options for a field identifier in the domain

list_fields Lists all fields in a Cases domain

list_layouts Lists all layouts in the given cases domain

list_tags_for_resource Lists tags for a resource

list_templates Lists all of the templates in a Cases domain put_case_event_configuration Adds case event publishing configuration

search_cases Searches for cases within their associated Cases domain search_related_items Searches for related items that are associated with a case

tag_resource Adds tags to a resource untag_resource Untags a resource

update_caseIf you provide a value for PerformedByupdate_fieldUpdates the properties of an existing fieldupdate_layoutUpdates the attributes of an existing layoutupdate_templateUpdates the attributes of an existing template

Examples

```
## Not run:
svc <- connectcases()
svc$batch_get_field(
  Foo = 123
)
## End(Not run)</pre>
```

connectcontactlens

Amazon Connect Contact Lens

Description

Contact Lens for Amazon Connect enables you to analyze conversations between customer and agents, by using speech transcription, natural language processing, and intelligent search capabilities. It performs sentiment analysis, detects issues, and enables you to automatically categorize contacts.

Contact Lens for Amazon Connect provides both real-time and post-call analytics of customeragent conversations. For more information, see Analyze conversations using Contact Lens in the Amazon Connect Administrator Guide.

16 connectcontactlens

Usage

```
connectcontactlens(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

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Service syntax

```
svc <- connectcontactlens(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
 ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

list_realtime_contact_analysis_segments Provides a list of analysis segments for a real-time analysis session

Examples

```
## Not run:
svc <- connectcontactlens()
svc$list_realtime_contact_analysis_segments(
   Foo = 123
)
## End(Not run)</pre>
```

18 connectparticipant

connectparticipant

Amazon Connect Participant Service

Description

Amazon Connect is an easy-to-use omnichannel cloud contact center service that enables companies of any size to deliver superior customer service at a lower cost. Amazon Connect communications capabilities make it easy for companies to deliver personalized interactions across communication channels, including chat.

Use the Amazon Connect Participant Service to manage participants (for example, agents, customers, and managers listening in), and to send messages and events within a chat contact. The APIs in the service enable the following: sending chat messages, attachment sharing, managing a participant's connection state and message events, and retrieving chat transcripts.

Usage

```
connectparticipant(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

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credentials Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret access key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectparticipant(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
```

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```
region = "string"
```

Operations

complete_attachment_upload create_participant_connection

describe_view

disconnect_participant

get_attachment get_transcript send_event

send_message

start_attachment_upload

Allows you to confirm that the attachment has been uploaded using the pre-signed URL prov

Creates the participant's connection

Retrieves the view for the specified view token

Disconnects a participant

Provides a pre-signed URL for download of a completed attachment

Retrieves a transcript of the session, including details about any attachments

The application/vnd Sends a message

Provides a pre-signed Amazon S3 URL in response for uploading the file directly to S3

Examples

```
## Not run:
svc <- connectparticipant()</pre>
svc$complete_attachment_upload(
  Foo = 123
## End(Not run)
```

connectwisdomservice

Amazon Connect Wisdom Service

Description

Amazon Connect Wisdom delivers agents the information they need to solve customer issues as they're actively speaking with customers. Agents can search across connected repositories from within their agent desktop to find answers quickly. Use Amazon Connect Wisdom to create an assistant and a knowledge base, for example, or manage content by uploading custom files.

Usage

```
connectwisdomservice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

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Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- **endpoint**: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- profile: The name of a profile to use. If not given, then the default profile
 is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- connectwisdomservice(
  config = list(
    credentials = list(
    creds = list(
    access_key_id = "string",</pre>
```

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```
secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

create assistant Creates an Amazon Connect Wisdom assistant Creates an association between an Amazon Connect Wisdom assistant and another r create_assistant_association Creates Wisdom content create_content create_knowledge_base Creates a knowledge base Creates a Wisdom quick response create_quick_response create_session Creates a session delete_assistant Deletes an assistant delete_assistant_association Deletes an assistant association delete_content Deletes the content Deletes the quick response import job delete_import_job delete_knowledge_base Deletes the knowledge base delete_quick_response Deletes a quick response get_assistant Retrieves information about an assistant get_assistant_association Retrieves information about an assistant association get_content Retrieves content, including a pre-signed URL to download the content get_content_summary Retrieves summary information about the content Retrieves the started import job get_import_job get_knowledge_base Retrieves information about the knowledge base get_quick_response Retrieves the quick response get_recommendations Retrieves recommendations for the specified session

get_session Retrieves information for a specified session list_assistant_associations Lists information about assistant associations

list assistants

list_contents

list_import_jobs Lists information about import jobs

list_knowledge_bases Lists the knowledge bases

list_quick_responses Lists information about quick response Lists the tags for the specified resource list_tags_for_resource

notify_recommendations_received

query_assistant

remove_knowledge_base_template_uri

search_content

search_quick_responses search_sessions

start_content_upload

start_import_job

tag_resource untag_resource

update_content update_knowledge_base_template_uri

update_quick_response

Lists information about assistants

Lists the content

Removes the specified recommendations from the specified assistant's queue of new

Performs a manual search against the specified assistant

Removes a URI template from a knowledge base Searches for content in a specified knowledge base

Searches existing Wisdom quick responses in a Wisdom knowledge base

Searches for sessions

Get a URL to upload content to a knowledge base

Start an asynchronous job to import Wisdom resources from an uploaded source file

Adds the specified tags to the specified resource Removes the specified tags from the specified resource

Updates information about the content

Updates the template URI of a knowledge base Updates an existing Wisdom quick response

Examples

```
## Not run:
svc <- connectwisdomservice()</pre>
svc$create_assistant(
 Foo = 123
## End(Not run)
```

customerprofiles

Amazon Connect Customer Profiles

Description

Amazon Connect Customer Profiles is a unified customer profile for your contact center that has prebuilt connectors powered by AppFlow that make it easy to combine customer information from third party applications, such as Salesforce (CRM), ServiceNow (ITSM), and your enterprise resource planning (ERP), with contact history from your Amazon Connect contact center. If you're new to Amazon Connect, you might find it helpful to review the Amazon Connect Administrator Guide.

Usage

```
customerprofiles(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - **profile**: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- customerprofiles(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

add_profile_key
create_calculated_attribute_definition
create_domain
create_event_stream
create_integration_workflow
create_profile
delete_calculated_attribute_definition
delete_domain
delete_event_stream
delete_integration
delete_profile
delete_profile_key
delete_profile_object
delete_profile_object_type

Associates a new key value with a specific profile, such as a Contact Record Contact Creates a new calculated attribute definition

Creates a domain, which is a container for all customer data, such as customer profile Creates an event stream, which is a subscription to real-time events, such as when pro-

Creates an integration workflow

Creates a standard profile

Deletes an existing calculated attribute definition

Deletes a specific domain and all of its customer data, such as customer profile attrib

Disables and deletes the specified event stream Removes an integration from a specific domain

Deletes the standard customer profile and all data pertaining to the profile

Removes a searchable key from a customer profile

Removes an object associated with a profile of a given ProfileObjectType

Removes a ProfileObjectType from a specific domain as well as removes all the Profi

delete_workflow Deletes the specified workflow and all its corresponding resources detect_profile_object_type The process of detecting profile object type mapping by using given objects Tests the auto-merging settings of your Identity Resolution Job without merging your get_auto_merging_preview get_calculated_attribute_definition Provides more information on a calculated attribute definition for Customer Profiles get_calculated_attribute_for_profile Retrieve a calculated attribute for a customer profile get_domain Returns information about a specific domain Returns information about the specified event stream in a specific domain get_event_stream get_identity_resolution_job Returns information about an Identity Resolution Job in a specific domain get_integration Returns an integration for a domain Before calling this API, use CreateDomain or UpdateDomain to enable identity resolution get_matches get_profile_object_type Returns the object types for a specific domain get_profile_object_type_template Returns the template information for a specific object type get_similar_profiles Returns a set of profiles that belong to the same matching group using the matchId or Get details of specified workflow get_workflow Get granular list of steps in workflow get_workflow_steps list_account_integrations Lists all of the integrations associated to a specific URI in the AWS account list_calculated_attribute_definitions Lists calculated attribute definitions for Customer Profiles list_calculated_attributes_for_profile Retrieve a list of calculated attributes for a customer profile list_domains Returns a list of all the domains for an AWS account that have been created list_event_streams Returns a list of all the event streams in a specific domain list_identity_resolution_jobs Lists all of the Identity Resolution Jobs in your domain list_integrations Lists all of the integrations in your domain list_profile_objects Returns a list of objects associated with a profile of a given ProfileObjectType list_profile_object_types Lists all of the templates available within the service list_profile_object_type_templates Lists all of the template information for object types list_rule_based_matches Returns a set of MatchIds that belong to the given domain list_tags_for_resource Displays the tags associated with an Amazon Connect Customer Profiles resource list_workflows Query to list all workflows Runs an AWS Lambda job that does the following: merge_profiles put_integration Adds an integration between the service and a third-party service, which includes An Adds additional objects to customer profiles of a given ObjectType put_profile_object put_profile_object_type Defines a ProfileObjectType Searches for profiles within a specific domain using one or more predefined search ke search_profiles tag_resource Assigns one or more tags (key-value pairs) to the specified Amazon Connect Custom Removes one or more tags from the specified Amazon Connect Customer Profiles reuntag_resource update_calculated_attribute_definition Updates an existing calculated attribute definition update_domain Updates the properties of a domain, including creating or selecting a dead letter queu update_profile Updates the properties of a profile

Examples

```
## Not run:
svc <- customerprofiles()
svc$add_profile_key(
  Foo = 123
)</pre>
```

End(Not run)

pinpoint

Amazon Pinpoint

Description

Doc Engage API - Amazon Pinpoint API

Usage

```
pinpoint(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * **session_token**: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- **close_connection**: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpoint(</pre>
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

create_app
create_campaign
create_email_template
create_export_job
create_import_job
create_in_app_template
create_journey
create_push_template

Creates an application

Creates a new campaign for an application or updates the settings of an existin Creates a message template for messages that are sent through the email chann Creates an export job for an application

Creates an import job for an application

Creates a new message template for messages using the in-app message chann Creates a journey for an application

Creates a message template for messages that are sent through a push notificati

create_recommender_configuration create_segment create_sms_template create_voice_template delete_adm_channel delete_apns_channel delete_apns_sandbox_channel delete_apns_voip_channel delete_apns_voip_sandbox_channel delete_app delete_baidu_channel delete_campaign delete_email_channel delete_email_template delete_endpoint delete_event_stream delete_gcm_channel delete_in_app_template delete_journey delete_push_template delete_recommender_configuration delete_segment delete_sms_channel delete_sms_template delete_user_endpoints delete_voice_channel delete_voice_template get_adm_channel get_apns_channel get_apns_sandbox_channel get_apns_voip_channel get_apns_voip_sandbox_channel get_app get_application_date_range_kpi get_application_settings get_apps get_baidu_channel get_campaign get_campaign_activities get_campaign_date_range_kpi get_campaigns get_campaign_version get_campaign_versions get_channels get_email_channel get_email_template get_endpoint get_event_stream

Creates an Amazon Pinpoint configuration for a recommender model Creates a new segment for an application or updates the configuration, dimens. Creates a message template for messages that are sent through the SMS channel Creates a message template for messages that are sent through the voice channel Disables the ADM channel for an application and deletes any existing settings Disables the APNs channel for an application and deletes any existing Disables the APNs voIP channel for an application and deletes any existing settings.

Deletes an application
Disables the Baidu channel for an application and deletes any existing settings

Disables the APNs VoIP sandbox channel for an application and deletes any expension of the APNs voice.

Disables the email channel for an application and deletes any existing settings Deletes a message template for messages that were sent through the email chan Deletes an endpoint from an application

Deletes the event stream for an application

Deletes a campaign from an application

Disables the GCM channel for an application and deletes any existing settings Deletes a message template for messages sent using the in-app message channel Deletes a journey from an application

Deletes a message template for messages that were sent through a push notification Deletes an Amazon Pinpoint configuration for a recommender model

Deletes a segment from an application

Disables the SMS channel for an application and deletes any existing settings to Deletes a message template for messages that were sent through the SMS channel for the sent through the SMS channel for the sent through the SMS channel for the sent through through the sent through through the sent through the sent through the sent through the sen

Deletes all the endpoints that are associated with a specific user ID Disables the voice channel for an application and deletes any existing settings Deletes a message template for messages that were sent through the voice channel for the voice channel for the same of the voice channel for the voice channel

Retrieves information about the status and settings of the ADM channel for an Retrieves information about the status and settings of the APNs channel for an Retrieves information about the status and settings of the APNs sandbox channel for the Retrieves information about the status and settings of the APNs VoIP channel for the

Retrieves information about the status and settings of the APNs VoIP sandbox Retrieves information about an application

Retrieves (queries) pre-aggregated data for a standard metric that applies to an Retrieves information about the settings for an application

Retrieves information about all the applications that are associated with your A Retrieves information about the status and settings of the Baidu channel for an Retrieves information about the status, configuration, and other settings for a c Retrieves information about all the activities for a campaign

Retrieves (queries) pre-aggregated data for a standard metric that applies to a c Retrieves information about the status, configuration, and other settings for all Retrieves information about the status, configuration, and other settings for a s Retrieves information about the status, configuration, and other settings for all Retrieves information about the history and status of each channel for an applic Retrieves information about the status and settings of the email channel for an

Retrieves the content and settings of a message template for messages that are Retrieves information about the settings and attributes of a specific endpoint for

Retrieves information about the event stream settings for an application

get_export_job
get_export_jobs
get_gcm_channel
get_import_job
get_import_jobs
get_in_app_messages
get_in_app_template
get_journey
get_journey_date_range_kpi
get_journey_execution_activity_metrics
get_journey_execution_metrics
get_journey_run_execution_activity_metric
get_journey_run_execution_metrics
get_journey_runs
get_push_template
get_recommender_configuration
get_recommender_configurations
get_segment
get_segment_export_jobs
get_segment_import_jobs
get_segments
get_segment_version
get_segment_versions
get_sms_channel
get_sms_template
get_user_endpoints
get_voice_channel
get_voice_template
list_journeys
list_tags_for_resource
list_templates
list_template_versions
phone_number_validate
put_events
put_event_stream
remove_attributes
send_messages
send_otp_message
send_users_messages
tag_resource
untag_resource
update_adm_channel
update_apns_channel
update_apns_sandbox_channel
update_apns_voip_channel
update_apns_voip_sandbox_channel
update_application_settings
update_baidu_channel
_r

Retrieves information about the status and settings of a specific import job for Retrieves information about the status and settings of all the import jobs for an Retrieves the in-app messages targeted for the provided endpoint ID Retrieves the content and settings of a message template for messages sent through Retrieves information about the status, configuration, and other settings for a journey Retrieves (queries) pre-aggregated data for a standard engagement metric that apprehences (queries) pre-aggregated data for a standard execution metric that apprehences (queries) pre-aggregated data for a standard run execution metric that Retrieves (queries) pre-aggregated data for a standard run execution metric that Retrieves (queries) pre-aggregated data for a standard run execution metric that Provides information about the runs of a journey

Retrieves information about the status and settings of a specific export job for a Retrieves information about the status and settings of all the export jobs for an Retrieves information about the status and settings of the GCM channel for an

Retrieves the content and settings of a message template for messages that are Retrieves information about an Amazon Pinpoint configuration for a recomme Retrieves information about all the recommender model configurations that are Retrieves information about the configuration, dimension, and other settings for Retrieves information about the status and settings of the export jobs for a segr Retrieves information about the status and settings of the import jobs for a seg-Retrieves information about the configuration, dimension, and other settings for Retrieves information about the configuration, dimension, and other settings for Retrieves information about the configuration, dimension, and other settings for Retrieves information about the status and settings of the SMS channel for an a Retrieves the content and settings of a message template for messages that are Retrieves information about all the endpoints that are associated with a specific Retrieves information about the status and settings of the voice channel for an Retrieves the content and settings of a message template for messages that are Retrieves information about the status, configuration, and other settings for all Retrieves all the tags (keys and values) that are associated with an application, Retrieves information about all the message templates that are associated with Retrieves information about all the versions of a specific message template

Retrieves information about a phone number

Creates a new event to record for endpoints, or creates or updates endpoint dat Creates a new event stream for an application or updates the settings of an exis Removes one or more custom attributes, of the same attribute type, from the ap Creates and sends a direct message

C. 1. OTD

Send an OTP message

Creates and sends a message to a list of users

Adds one or more tags (keys and values) to an application, campaign, message Removes one or more tags (keys and values) from an application, campaign, menables the ADM channel for an application or updates the status and settings Enables the APNs channel for an application or updates the status and settings Enables the APNs sandbox channel for an application or updates the status and Enables the APNs VoIP channel for an application or updates the status and se Enables the APNs VoIP sandbox channel for an application or updates the status and Updates the settings for an application

Enables the Baidu channel for an application or updates the status and settings

update_campaign update_email_channel update_email_template update_endpoint update_endpoints_batch update_gcm_channel update_in_app_template update_journey update_journey_state update_push_template update_recommender_configuration update_segment update_sms_channel update_sms_template update_template_active_version update_voice_channel update_voice_template verify_otp_message

Updates the configuration and other settings for a campaign

Enables the email channel for an application or updates the status and settings Updates an existing message template for messages that are sent through the electron creates a new endpoint for an application or updates the settings and attributes Creates a new batch of endpoints for an application or updates the settings and Enables the GCM channel for an application or updates the status and settings Updates an existing message template for messages sent through the in-app metupdates the configuration and other settings for a journey

Cancels (stops) an active journey
Updates an existing message template for messages that are sent through a pus
Updates an Amazon Pinpoint configuration for a recommender model
Creates a new segment for an application or updates the configuration, dimense
Enables the SMS channel for an application or updates the status and settings of
Updates an existing message template for messages that are sent through the S
Changes the status of a specific version of a message template to active
Enables the voice channel for an application or updates the status and settings
Updates an existing message template for messages that are sent through the verify an OTP

Examples

pinpointemail

Amazon Pinpoint Email Service

Description

Welcome to the *Amazon Pinpoint Email API Reference*. This guide provides information about the Amazon Pinpoint Email API (version 1.0), including supported operations, data types, parameters, and schemas.

Amazon Pinpoint is an AWS service that you can use to engage with your customers across multiple messaging channels. You can use Amazon Pinpoint to send email, SMS text messages, voice

messages, and push notifications. The Amazon Pinpoint Email API provides programmatic access to options that are unique to the email channel and supplement the options provided by the Amazon Pinpoint API.

If you're new to Amazon Pinpoint, you might find it helpful to also review the Amazon Pinpoint Developer Guide. The Amazon Pinpoint Developer Guide provides tutorials, code samples, and procedures that demonstrate how to use Amazon Pinpoint features programmatically and how to integrate Amazon Pinpoint functionality into mobile apps and other types of applications. The guide also provides information about key topics such as Amazon Pinpoint integration with other AWS services and the limits that apply to using the service.

The Amazon Pinpoint Email API is available in several AWS Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see AWS Service Endpoints in the Amazon Web Services General Reference. To learn more about AWS Regions, see Managing AWS Regions in the Amazon Web Services General Reference.

In each Region, AWS maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see AWS Global Infrastructure.

Usage

```
pinpointemail(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- · credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.

- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointemail(</pre>
 config = list(
   credentials = list(
     creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
     ),
     profile = "string",
     anonymous = "logical"
   ),
   endpoint = "string",
   region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
  credentials = list(
   creds = list(
     access_key_id = "string",
     secret_access_key = "string",
     session_token = "string"
```

```
),
   profile = "string",
   anonymous = "logical"
),
   endpoint = "string",
   region = "string"
)
```

Operations

create_configuration_set create_configuration_set_event_destination create_dedicated_ip_pool create_deliverability_test_report create_email_identity delete_configuration_set delete_configuration_set_event_destination delete_dedicated_ip_pool delete_email_identity get_account get_blacklist_reports get_configuration_set get_configuration_set_event_destinations get_dedicated_ip get_dedicated_ips get_deliverability_dashboard_options get_deliverability_test_report get_domain_deliverability_campaign get_domain_statistics_report get_email_identity list_configuration_sets list_dedicated_ip_pools list_deliverability_test_reports list_domain_deliverability_campaigns list_email_identities list_tags_for_resource put_account_dedicated_ip_warmup_attributes put_account_sending_attributes put_configuration_set_delivery_options put_configuration_set_reputation_options put_configuration_set_sending_options put_configuration_set_tracking_options put_dedicated_ip_in_pool put_dedicated_ip_warmup_attributes put_deliverability_dashboard_option put_email_identity_dkim_attributes put_email_identity_feedback_attributes put_email_identity_mail_from_attributes

Create a configuration set
Create an event destination
Create a new pool of dedicated IP addresses
Create a new predictive inbox placement test
Verifies an email identity for use with Amazon Pinpoint
Delete an existing configuration set
Delete an event destination
Delete a dedicated IP pool

Deletes an email identity that you previously verified for use with Amazon Problems and capabilities of your A Retrieve a list of the blacklists that your dedicated IP addresses appear on Get information about an existing configuration set, including the dedicated I Retrieve a list of event destinations that are associated with a configuration set Get information about a dedicated IP address, including the name of the dedicated List the dedicated IP addresses that are associated with your Amazon Pinpoin Retrieve information about the status of the Deliverability dashboard for your

Retrieve the results of a predictive inbox placement test Retrieve all the deliverability data for a specific campaign

Retrieve inbox placement and engagement rates for the domains that you use Provides information about a specific identity associated with your Amazon I List all of the configuration sets associated with your Amazon Pinpoint account List all of the dedicated IP pools that exist in your Amazon Pinpoint account Show a list of the predictive inbox placement tests that you've performed, regretieve deliverability data for all the campaigns that used a specific domain Returns a list of all of the email identities that are associated with your Amaz Retrieve a list of the tags (keys and values) that are associated with a specific Enable or disable the automatic warm-up feature for dedicated IP addresses

Enable or disable the ability of your account to send email Associate a configuration set with a dedicated IP pool

Enable or disable collection of reputation metrics for emails that you send us Enable or disable email sending for messages that use a particular configuration Specify a custom domain to use for open and click tracking elements in email Move a dedicated IP address to an existing dedicated IP pool

Put dedicated ip warmup attributes

Enable or disable the Deliverability dashboard for your Amazon Pinpoint acc Used to enable or disable DKIM authentication for an email identity Used to enable or disable feedback forwarding for an identity Used to enable or disable the custom Mail-From domain configuration for an pinpointsmsvoice 35

```
send_email
tag_resource
untag_resource
update_configuration_set_event_destination
```

Sends an email message

Add one or more tags (keys and values) to a specified resource Remove one or more tags (keys and values) from a specified resource Update the configuration of an event destination for a configuration set

Examples

```
## Not run:
svc <- pinpointemail()
svc$create_configuration_set(
   Foo = 123
)
## End(Not run)</pre>
```

pinpointsmsvoice

Amazon Pinpoint SMS and Voice Service

Description

Pinpoint SMS and Voice Messaging public facing APIs

Usage

```
pinpointsmsvoice(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * **session_token**: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - **anonymous**: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.

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- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointsmsvoice(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string",
      anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
```

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```
credentials = list(
    creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
    ),
    profile = "string",
    anonymous = "logical"
    ),
    endpoint = "string",
    region = "string"
)
```

Operations

```
create_configuration_set
create_configuration_set_event_destination
delete_configuration_set
delete_configuration_set_event_destination
get_configuration_set_event_destinations
list_configuration_sets
send_voice_message
update_configuration_set_event_destination
```

Create a new configuration set
Create a new event destination in a configuration set
Deletes an existing configuration set
Deletes an event destination in a configuration set
Obtain information about an event destination, including the types of events it r
List all of the configuration sets associated with your Amazon Pinpoint account
Create a new voice message and send it to a recipient's phone number
Update an event destination in a configuration set

Examples

```
## Not run:
svc <- pinpointsmsvoice()
svc$create_configuration_set(
   Foo = 123
)
## End(Not run)</pre>
```

pinpointsmsvoicev2

Amazon Pinpoint SMS Voice V2

Description

Welcome to the *Amazon Pinpoint SMS and Voice, version 2 API Reference*. This guide provides information about Amazon Pinpoint SMS and Voice, version 2 API resources, including supported HTTP methods, parameters, and schemas.

Amazon Pinpoint is an Amazon Web Services service that you can use to engage with your recipients across multiple messaging channels. The Amazon Pinpoint SMS and Voice, version 2 API

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provides programmatic access to options that are unique to the SMS and voice channels. Amazon Pinpoint SMS and Voice, version 2 resources such as phone numbers, sender IDs, and opt-out lists can be used by the Amazon Pinpoint API.

If you're new to Amazon Pinpoint SMS, it's also helpful to review the Amazon Pinpoint SMS User Guide. The Amazon Pinpoint Developer Guide provides tutorials, code samples, and procedures that demonstrate how to use Amazon Pinpoint SMS features programmatically and how to integrate Amazon Pinpoint functionality into mobile apps and other types of applications. The guide also provides key information, such as Amazon Pinpoint integration with other Amazon Web Services services, and the quotas that apply to use of the service.

Regional availability

The Amazon Pinpoint SMS and Voice, version 2 API Reference is available in several Amazon Web Services Regions and it provides an endpoint for each of these Regions. For a list of all the Regions and endpoints where the API is currently available, see Amazon Web Services Service Endpoints and Amazon Pinpoint endpoints and quotas in the Amazon Web Services General Reference. To learn more about Amazon Web Services Regions, see Managing Amazon Web Services Regions in the Amazon Web Services General Reference.

In each Region, Amazon Web Services maintains multiple Availability Zones. These Availability Zones are physically isolated from each other, but are united by private, low-latency, high-throughput, and highly redundant network connections. These Availability Zones enable us to provide very high levels of availability and redundancy, while also minimizing latency. To learn more about the number of Availability Zones that are available in each Region, see Amazon Web Services Global Infrastructure.

Usage

```
pinpointsmsvoicev2(
  config = list(),
  credentials = list(),
  endpoint = NULL,
  region = NULL
)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.

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- timeout: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials O

Optional credentials shorthand for the config parameter

- · creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- pinpointsmsvoicev2(</pre>
  config = list(
   credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      profile = "string",
      anonymous = "logical"
   ),
   endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
  ),
 credentials = list(
   creds = list(
      access_key_id = "string",
```

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```
secret_access_key = "string",
    session_token = "string"
),
    profile = "string",
    anonymous = "logical"
),
    endpoint = "string",
    region = "string"
)
```

Operations

associate_origination_identity associate_protect_configuration create_configuration_set create_event_destination create_opt_out_list create_pool create_protect_configuration create_registration create_registration_association create_registration_attachment create_registration_version create_verified_destination_number delete_account_default_protect_configuration delete_configuration_set delete_default_message_type delete_default_sender_id delete_event_destination delete_keyword delete_media_message_spend_limit_override delete_opted_out_number delete_opt_out_list delete_pool delete_protect_configuration delete_registration delete_registration_attachment delete_registration_field_value delete_text_message_spend_limit_override delete_verified_destination_number delete_voice_message_spend_limit_override describe_account_attributes describe_account_limits describe_configuration_sets describe_keywords describe_opted_out_numbers describe_opt_out_lists

 $describe_phone_numbers$

Associates the specified origination identity with a pool Associate a protect configuration with a configuration set Creates a new configuration set

Creates a new event destination in a configuration set

Creates a new opt-out list

Creates a new pool and associates the specified origination identity to the po

Create a new protect configuration

Creates a new registration based on the RegistrationType field

Associate the registration with an origination identity such as a phone numb Create a new registration attachment to use for uploading a file or a URL to Create a new version of the registration and increase the VersionNumber

You can only send messages to verified destination numbers when your according

Removes the current account default protect configuration

Deletes an existing configuration set

Deletes an existing default message type on a configuration set Deletes an existing default sender ID on a configuration set

Deletes an existing event destination

Deletes an existing keyword from an origination phone number or pool

Deletes an account-level monthly spending limit override for sending multing Deletes an existing opted out destination phone number from the specified of

Deletes an existing opt-out list Deletes an existing pool

Permanently delete the protect configuration

Permanently delete an existing registration from your account Permanently delete the specified registration attachment

Delete the value in a registration form field

Deletes an account-level monthly spending limit override for sending text m

Delete a verified destination phone number

Deletes an account level monthly spend limit override for sending voice me

Describes attributes of your Amazon Web Services account

Describes the current Amazon Pinpoint SMS Voice V2 resource quotas for

Describes the specified configuration sets or all in your account

Describes the specified keywords or all keywords on your origination phone

Describes the specified opted out destination numbers or all opted out destination

Describes the specified opt-out list or all opt-out lists in your account

Describes the specified origination phone number, or all the phone numbers

describe_pools describe_protect_configurations describe_registration_attachments describe_registration_field_definitions describe_registration_field_values describe_registrations describe_registration_section_definitions describe_registration_type_definitions describe_registration_versions describe_sender_ids describe_spend_limits describe_verified_destination_numbers disassociate_origination_identity disassociate_protect_configuration discard_registration_version get_protect_configuration_country_rule_set list_pool_origination_identities list_registration_associations list_tags_for_resource put_keyword put_opted_out_number put_registration_field_value release_phone_number release_sender_id request_phone_number request_sender_id send_destination_number_verification_code send_media_message send_text_message send_voice_message set_account_default_protect_configuration set_default_message_type set_default_sender_id $set_media_message_spend_limit_override$ set_text_message_spend_limit_override set_voice_message_spend_limit_override submit_registration_version tag_resource untag_resource update_event_destination update_phone_number update_pool update_protect_configuration update_protect_configuration_country_rule_set update_sender_id verify_destination_number

41 Retrieves the specified pools or all pools associated with your Amazon Web Retrieves the protect configurations that match any of filters Retrieves the specified registration attachments or all registration attachmen Retrieves the specified registration type field definitions Retrieves the specified registration field values Retrieves the specified registrations Retrieves the specified registration section definitions Retrieves the specified registration type definitions Retrieves the specified registration version Describes the specified SenderIds or all SenderIds associated with your Am Describes the current Amazon Pinpoint monthly spend limits for sending vo Retrieves the specified verified destiona numbers Removes the specified origination identity from an existing pool Disassociate a protect configuration from a configuration set Discard the current version of the registration Retrieve the CountryRuleSet for the specified NumberCapability from a pro Lists all associated origination identities in your pool Retreive all of the origination identies that are associated with a registration List all tags associated with a resource Creates or updates a keyword configuration on an origination phone number Creates an opted out destination phone number in the opt-out list Creates or updates a field value for a registration Releases an existing origination phone number in your account Releases an existing sender ID in your account Request an origination phone number for use in your account Request a new sender ID that doesn't require registration

Before you can send test messages to a verified destination phone number y Creates a new multimedia message (MMS) and sends it to a recipient's pho-Creates a new text message and sends it to a recipient's phone number Allows you to send a request that sends a voice message through Amazon P Set a protect configuration as your account default Sets the default message type on a configuration set

Sets default sender ID on a configuration set Sets an account level monthly spend limit override for sending MMS messa Sets an account level monthly spend limit override for sending text message Sets an account level monthly spend limit override for sending voice message Submit the specified registration for review and approval

Adds or overwrites only the specified tags for the specified Amazon Pinpoir Removes the association of the specified tags from an Amazon Pinpoint SM Updates an existing event destination in a configuration set

Updates the configuration of an existing origination phone number

Updates the configuration of an existing pool

Update the setting for an existing protect configuration

Update a country rule set to ALLOW or BLOCK messages to be sent to the Updates the configuration of an existing sender ID

Use the verification code that was received by the verified destination phone

Examples

```
## Not run:
svc <- pinpointsmsvoicev2()
svc$associate_origination_identity(
  Foo = 123
)
## End(Not run)</pre>
```

ses

Amazon Simple Email Service

Description

This document contains reference information for the Amazon Simple Email Service (Amazon SES) API, version 2010-12-01. This document is best used in conjunction with the Amazon SES Developer Guide.

For a list of Amazon SES endpoints to use in service requests, see Regions and Amazon SES in the Amazon SES Developer Guide.

This documentation contains reference information related to the following:

- Amazon SES API Actions
- Amazon SES API Data Types
- Common Parameters
- Common Errors

Usage

```
ses(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.

- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials Optional credentials shorthand for the config parameter

- creds:
 - access_key_id: AWS access key ID
 - secret_access_key: AWS secret access key
 - session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- ses(
 config = list(
   credentials = list(
     creds = list(
       access_key_id = "string",
       secret_access_key = "string",
       session_token = "string"
     ),
     profile = "string",
     anonymous = "logical"
   ),
    endpoint = "string",
    region = "string",
   close_connection = "logical",
    timeout = "numeric",
   s3_force_path_style = "logical",
   sts_regional_endpoint = "string"
 credentials = list(
```

```
creds = list(
     access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
   ),
   profile = "string",
   anonymous = "logical"
  endpoint = "string",
  region = "string"
)
```

Operations

clone_receipt_rule_set create_configuration_set create_configuration_set_event_destination create_configuration_set_tracking_options create_custom_verification_email_template create_receipt_filter create_receipt_rule create_receipt_rule_set create_template delete_configuration_set delete_configuration_set_event_destination delete_configuration_set_tracking_options delete_custom_verification_email_template delete_identity delete_identity_policy delete_receipt_filter delete_receipt_rule delete_receipt_rule_set delete_template delete_verified_email_address describe_active_receipt_rule_set describe_configuration_set describe_receipt_rule describe_receipt_rule_set get_account_sending_enabled get_custom_verification_email_template get_identity_dkim_attributes get_identity_mail_from_domain_attributes get_identity_notification_attributes get_identity_policies get_identity_verification_attributes get_send_quota get_send_statistics get_template

Creates a receipt rule set by cloning an existing one

Creates a configuration set

Creates a configuration set event destination

Creates an association between a configuration set and a custom dom

Creates a new custom verification email template

Creates a new IP address filter

Creates a receipt rule

Creates an empty receipt rule set

Creates an email template Deletes a configuration set

Deletes a configuration set event destination

Deletes an association between a configuration set and a custom dom

Deletes an existing custom verification email template

Deletes the specified identity (an email address or a domain) from the

Deletes the specified sending authorization policy for the given ident

Deletes the specified IP address filter

Deletes the specified receipt rule

Deletes the specified receipt rule set and all of the receipt rules it con

Deletes an email template

Deprecated

Returns the metadata and receipt rules for the receipt rule set that is o

Returns the details of the specified configuration set

Returns the details of the specified receipt rule

Returns the details of the specified receipt rule set

Returns the email sending status of the Amazon SES account for the Returns the custom email verification template for the template name

Returns the current status of Easy DKIM signing for an entity

Returns the custom MAIL FROM attributes for a list of identities (en

Given a list of verified identities (email addresses and/or domains), re

Returns the requested sending authorization policies for the given ide

Given a list of identities (email addresses and/or domains), returns th

Provides the sending limits for the Amazon SES account

Provides sending statistics for the current Amazon Web Services Reg Displays the template object (which includes the Subject line, HTMI

list_configuration_sets list_custom_verification_email_templates list_identities list_identity_policies list_receipt_filters list_receipt_rule_sets list_templates list_verified_email_addresses put_configuration_set_delivery_options put_identity_policy reorder_receipt_rule_set send_bounce send_bulk_templated_email send_custom_verification_email send_email send_raw_email send_templated_email set_active_receipt_rule_set set_identity_dkim_enabled set_identity_feedback_forwarding_enabled set_identity_headers_in_notifications_enabled set_identity_mail_from_domain set_identity_notification_topic set_receipt_rule_position test_render_template $update_account_sending_enabled$ update_configuration_set_event_destination update_configuration_set_reputation_metrics_enabled update_configuration_set_sending_enabled update_configuration_set_tracking_options update_custom_verification_email_template update_receipt_rule update_template verify_domain_dkim verify_domain_identity verify_email_address verify_email_identity

Provides a list of the configuration sets associated with your Amazon Lists the existing custom verification email templates for your account Returns a list containing all of the identities (email addresses and do Returns a list of sending authorization policies that are attached to the Lists the IP address filters associated with your Amazon Web Service Lists the receipt rule sets that exist under your Amazon Web Services Lists the email templates present in your Amazon SES account in the Deprecated

Adds or updates the delivery options for a configuration set

Adds or updates a sending authorization policy for the specified iden Reorders the receipt rules within a receipt rule set

Generates and sends a bounce message to the sender of an email you Composes an email message to multiple destinations

Adds an email address to the list of identities for your Amazon SES a Composes an email message and immediately queues it for sending Composes an email message and immediately queues it for sending Composes an email message using an email template and immediated

Sets the specified receipt rule set as the active receipt rule set

Enables or disables Easy DKIM signing of email sent from an identit Given an identity (an email address or a domain), enables or disables Given an identity (an email address or a domain), sets whether Amaz Enables or disables the custom MAIL FROM domain setup for a veri Sets an Amazon Simple Notification Service (Amazon SNS) topic to Sets the position of the specified receipt rule in the receipt rule set

Creates a preview of the MIME content of an email when provided w Enables or disables email sending across your entire Amazon SES ac

Updates the event destination of a configuration set

Enables or disables the publishing of reputation metrics for emails se Enables or disables email sending for messages sent using a specific Modifies an association between a configuration set and a custom do Updates an existing custom verification email template

Updates a receipt rule Updates an email template

Returns a set of DKIM tokens for a domain identity

Adds a domain to the list of identities for your Amazon SES account

Deprecated

Adds an email address to the list of identities for your Amazon SES a

Examples

```
## Not run:
# The following example creates a receipt rule set by cloning an existing
svc$clone_receipt_rule_set(
 OriginalRuleSetName = "RuleSetToClone",
 RuleSetName = "RuleSetToCreate"
```

```
## End(Not run)
```

sesv2

Amazon Simple Email Service

Description

Amazon SES API v2

Amazon SES is an Amazon Web Services service that you can use to send email messages to your customers.

If you're new to Amazon SES API v2, you might find it helpful to review the Amazon Simple Email Service Developer Guide. The *Amazon SES Developer Guide* provides information and code samples that demonstrate how to use Amazon SES API v2 features programmatically.

Usage

```
sesv2(config = list(), credentials = list(), endpoint = NULL, region = NULL)
```

Arguments

config

Optional configuration of credentials, endpoint, and/or region.

- credentials:
 - creds:
 - * access_key_id: AWS access key ID
 - * secret_access_key: AWS secret access key
 - * session_token: AWS temporary session token
 - profile: The name of a profile to use. If not given, then the default profile is used.
 - anonymous: Set anonymous credentials.
- endpoint: The complete URL to use for the constructed client.
- region: The AWS Region used in instantiating the client.
- close_connection: Immediately close all HTTP connections.
- **timeout**: The time in seconds till a timeout exception is thrown when attempting to make a connection. The default is 60 seconds.
- **s3_force_path_style**: Set this to true to force the request to use path-style addressing, i.e. http://s3.amazonaws.com/BUCKET/KEY.
- sts_regional_endpoint: Set sts regional endpoint resolver to regional or legacy https://docs.aws.amazon.com/sdkref/latest/guide/feature-sts-regionalized-e html

credentials

Optional credentials shorthand for the config parameter

· creds:

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- access_key_id: AWS access key ID
- secret_access_key: AWS secret access key
- session_token: AWS temporary session token
- **profile**: The name of a profile to use. If not given, then the default profile is used.
- anonymous: Set anonymous credentials.

endpoint

Optional shorthand for complete URL to use for the constructed client.

region

Optional shorthand for AWS Region used in instantiating the client.

Value

A client for the service. You can call the service's operations using syntax like svc\$operation(...), where svc is the name you've assigned to the client. The available operations are listed in the Operations section.

Service syntax

```
svc <- sesv2(
  config = list(
    credentials = list(
      creds = list(
        access_key_id = "string",
        secret_access_key = "string",
        session_token = "string"
      ),
      profile = "string";
      anonymous = "logical"
    ),
    endpoint = "string",
    region = "string",
    close_connection = "logical",
    timeout = "numeric",
    s3_force_path_style = "logical",
    sts_regional_endpoint = "string"
  ),
  credentials = list(
    creds = list(
      access_key_id = "string",
      secret_access_key = "string",
      session_token = "string"
    profile = "string",
    anonymous = "logical"
 endpoint = "string",
  region = "string"
)
```

Operations

batch_get_metric_data cancel_export_job create_configuration_set create_configuration_set_event_destination create_contact create_contact_list create_custom_verification_email_template create_dedicated_ip_pool create_deliverability_test_report create_email_identity create_email_identity_policy create_email_template create_export_job create_import_job delete_configuration_set delete_configuration_set_event_destination delete_contact delete_contact_list delete_custom_verification_email_template delete_dedicated_ip_pool delete_email_identity delete_email_identity_policy delete_email_template delete_suppressed_destination get_account get_blacklist_reports get_configuration_set get_configuration_set_event_destinations get_contact get_contact_list get_custom_verification_email_template get_dedicated_ip get_dedicated_ip_pool get_dedicated_ips get_deliverability_dashboard_options get_deliverability_test_report get_domain_deliverability_campaign get_domain_statistics_report get_email_identity get_email_identity_policies get_email_template get_export_job get_import_job get_message_insights get_suppressed_destination list_configuration_sets

Retrieves batches of metric data collected based on your sending activity
Cancels an export job
Create a configuration set
Create an event destination
Creates a contact, which is an end-user who is receiving the email, and add

Creates a new custom verification email template

Create a new pool of dedicated IP addresses
Create a new predictive inbox placement test
Starts the process of verifying an email identity

Creates the specified sending authorization policy for the given identity (an

Creates an email template

Creates an export job for a data source and destination

Creates an import job for a data destination Delete an existing configuration set

Delete an event destination

Removes a contact from a contact list

Deletes a contact list and all of the contacts on that list Deletes an existing custom verification email template

Delete a dedicated IP pool Deletes an email identity

Deletes the specified sending authorization policy for the given identity (an

Deletes an email template

Removes an email address from the suppression list for your account

Obtain information about the email-sending status and capabilities of your Retrieve a list of the blacklists that your dedicated IP addresses appear on

Get information about an existing configuration set, including the dedicated

Retrieve a list of event destinations that are associated with a configuration

Returns a contact from a contact list

Returns contact list metadata

Returns the custom email verification template for the template name you s Get information about a dedicated IP address, including the name of the de-Retrieve information about the dedicated pool

List the dedicated IP addresses that are associated with your Amazon Web Retrieve information about the status of the Deliverability dashboard for your

Retrieve the results of a predictive inbox placement test Retrieve all the deliverability data for a specific campaign

Retrieve inbox placement and engagement rates for the domains that you use Provides information about a specific identity, including the identity's verifications the requested sending authorization policies for the given identity (

Displays the template object (which includes the subject line, HTML part a Provides information about an export job

Provides information about an export job Provides information about an import job

Provides information about a specific message, including the from address, Retrieves information about a specific email address that's on the suppressi List all of the configuration sets associated with your account in the current

list_contact_lists list_contacts list_custom_verification_email_templates list_dedicated_ip_pools list_deliverability_test_reports list_domain_deliverability_campaigns list_email_identities list_email_templates list_export_jobs list_import_jobs list_recommendations list_suppressed_destinations list_tags_for_resource put_account_dedicated_ip_warmup_attributes put_account_details put_account_sending_attributes put_account_suppression_attributes put_account_vdm_attributes put_configuration_set_delivery_options put_configuration_set_reputation_options put_configuration_set_sending_options put_configuration_set_suppression_options put_configuration_set_tracking_options put_configuration_set_vdm_options put_dedicated_ip_in_pool put_dedicated_ip_pool_scaling_attributes put_dedicated_ip_warmup_attributes put_deliverability_dashboard_option put_email_identity_configuration_set_attributes put_email_identity_dkim_attributes put_email_identity_dkim_signing_attributes put_email_identity_feedback_attributes put_email_identity_mail_from_attributes put_suppressed_destination send_bulk_email send_custom_verification_email send email tag_resource test_render_email_template untag_resource update_configuration_set_event_destination update_contact update_contact_list update_custom_verification_email_template update_email_identity_policy update_email_template

Lists all of the contact lists available Lists the contacts present in a specific contact list Lists the existing custom verification email templates for your account in the List all of the dedicated IP pools that exist in your Amazon Web Services a Show a list of the predictive inbox placement tests that you've performed, r Retrieve deliverability data for all the campaigns that used a specific domai Returns a list of all of the email identities that are associated with your Am Lists the email templates present in your Amazon SES account in the curre Lists all of the export jobs Lists all of the import jobs Lists the recommendations present in your Amazon SES account in the cur Retrieves a list of email addresses that are on the suppression list for your a Retrieve a list of the tags (keys and values) that are associated with a specif

Enable or disable the automatic warm-up feature for dedicated IP addresses Update your Amazon SES account details Enable or disable the ability of your account to send email Change the settings for the account-level suppression list Update your Amazon SES account VDM attributes

Associate a configuration set with a dedicated IP pool Enable or disable collection of reputation metrics for emails that you send to

Enable or disable email sending for messages that use a particular configura-Specify the account suppression list preferences for a configuration set Specify a custom domain to use for open and click tracking elements in em Specify VDM preferences for email that you send using the configuration s

Move a dedicated IP address to an existing dedicated IP pool Used to convert a dedicated IP pool to a different scaling mode Put dedicated ip warmup attributes

Enable or disable the Deliverability dashboard

Used to associate a configuration set with an email identity

Used to enable or disable DKIM authentication for an email identity

Used to configure or change the DKIM authentication settings for an email

Used to enable or disable feedback forwarding for an identity

Used to enable or disable the custom Mail-From domain configuration for a Adds an email address to the suppression list for your account

Composes an email message to multiple destinations

Adds an email address to the list of identities for your Amazon SES account Sends an email message

Add one or more tags (keys and values) to a specified resource

Creates a preview of the MIME content of an email when provided with a t Remove one or more tags (keys and values) from a specified resource

Update the configuration of an event destination for a configuration set

Updates a contact's preferences for a list

Updates contact list metadata

Updates an existing custom verification email template

Updates the specified sending authorization policy for the given identity (an Updates an email template

Examples

```
## Not run:
svc <- sesv2()
# Cancels the export job with ID ef28cf62-9d8e-4b60-9283-b09816c99a99
svc$cancel_export_job(
   JobId = "ef28cf62-9d8e-4b60-9283-b09816c99a99"
)
## End(Not run)</pre>
```

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